


Phoenix
Management Services, Inc.
We Manage to Make Your Life Easier

*****WELCOME LETTER*****

**RE: SAN DE VANCE GOLF & TENNIS CLUB
CONDOMINIUM ASSOCIATION NO. 1, Inc.**

Dear Association Member:

March 12, 2018

Due to an unforeseen family emergency, Karen Bush will no longer be able to serve your Association as its Property Manager after Wednesday, March 14, 2018. In addition, the support staff working with your new Property Manager will be located in our Lauderdale Lakes office rather than our Lake Worth office. As of Tuesday, March 20, 2018, **Ivonne Zani** (ivonne@phoenixfla.com) will be your new Property Manager. Ivonne will be on the Association's onsite office **each Tuesday from 11:00am to 2:00pm and each Thursday from 8:00 am to 11:00am**. Additionally, **Kamika Thomas** (kamika@phoenixfla.com) will be your Customer Service Representative and **Brittany Laing** (brittany@phoenixfla.com) your Accounts Receivable Representative, at the Phoenix office, for any questions you may have.

Phoenix Management Lauderdale Lakes South office address is 4800 N. State Road Seven, Suite #105, in Lauderdale Lakes, FL 33319. **The telephone numbers are 954-640-7070 and 1-800-369-9129**. E-mail communications are always preferred and most effective. Phoenix office personnel are available from 8:00 AM to 5:00 PM, Monday through Friday. We invite you to also check the new and improved Association's web site where you can find many documents and information without having to call Phoenix (www.sandevance.com)

There will be no change in the payment of your maintenance fees. Please pay in the same manner as was indicated in the original Welcome Letter sent to you last month from the Phoenix North Office. If you wish to establish the electronic payment of your maintenance fees (ACH or EFT) at no cost, or pay on-line using a credit card, debit card or check (there is a small fee), go online at www.phoenixfla.com or call 954-6407070 and a Representative will assist you. More payment options on the San De Vance web site.

**WE LOOK FORWARD TO SERVING YOU AND
YOUR BEAUTIFUL COMMUNITY !**



Full Service Community Association Management
Corporate Offices: 4800 N. State Rd. 7 • Suite 105 • Lauderdale Lakes, FL 33319 • 954-640-7070 • 1-800-369-9129 • Fax 954-640-7080
6131 Lake Worth Road • Suite B • Greenacres, Florida 33463 • (561) 964-1550 • Fax (561) 964-8731